## IN THE UNITED STATES BANKRUPTCY COURT FOR THE DISTRICT OF DELAWARE

| In re: |  |  |
| :--- | :--- | :--- |
|  | ) | Chapter 11 |
| ASPECT SOFTWARE PARENT, INC., et al., | ) |  |
|  | Debtors. | ) Case No. 16-10597 (MFW) |
|  | ) (Jointly Administered) |  |
|  | ) |  |

## RULE 2015.3 PERIODIC REPORT REGARDING VALUE, OPERATIONS AND PROFITABILITY OF ENTITIES IN WHICH THE ESTATE HOLDS A SUBSTANTIAL OR CONTROLLING INTEREST

PLEASE TAKE NOTICE THAT the above-captioned debtor and debtor in possession (the "Debtor") hereby files this report as of April 8, 2016 on the value, operations and profitability of those entities in which the Debtor holds a substantial or controlling interest, as required by Bankruptcy Rule 2015.3. Aspect Software Parent, Inc. directly or indirectly holds a substantial or controlling interest in the following entities:

| Name of Entity | Interest of the Estate | Exhibit Attached | Nature of Business |
| :--- | :---: | :---: | :---: |
| Aspect Communications <br> (HK) Limited | $100 \%$ | Yes | Operating <br> Subsidiary |
| Aspect Contact Center <br> Software India Private <br> Limited <br> Aspect Software (Asia <br> Pacific) Pte. Ltd. | $100 \%$ | Yes | Operating <br> Subsidiary |

[^0]| Aspect Software (Australia) Pty Ltd ${ }^{5}$ | 100\% | Yes | Operating Subsidiary |
| :---: | :---: | :---: | :---: |
| Aspect Software (BVI) Holdings, Ltd. ${ }^{6}$ | 100\% | No | Holding Company |
| Aspect Software (Dalian) Limited $^{7}$ | 100\% | Yes | Operating Subsidiary |
| Aspect Software (Shanghai) Limited ${ }^{8}$ | 100\% | Yes | Operating Subsidiary |
| Aspect Software (Thailand) Co., Ltd. ${ }^{9}$ | 100\% | Yes | Operating Subsidiary |
| Aspect Software Benelux B.V. ${ }^{10}$ | 100\% | Yes | Operating Subsidiary |
| Aspect Software Canada Corp. ${ }^{11}$ | 100\% | Yes | Operating Subsidiary |
| Aspect Software Caribbean, Inc. ${ }^{12}$ | 100\% | Yes | Operating Subsidiary |
| Aspect Software Colombia S.A.S. ${ }^{13}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Software Comércio E Serviços De Informatica Ltda ${ }^{14}$ | 100\% | Yes | Operating Subsidiary |
| Aspect Software France SAS ${ }^{15}$ | 100\% | Yes | Operating Subsidiary |

[^1]| Aspect Software Gmbh ${ }^{16}$ | 100\% | Yes | Operating Subsidiary |
| :---: | :---: | :---: | :---: |
| Aspect Software Ireland Ltd. ${ }^{17}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Software Italy S.r.l. ${ }^{18}$ | 100\% | Yes | Operating Subsidiary |
| Aspect Software Japan Ltd. ${ }^{19}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Software Korea Limited ${ }^{20}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Software Mexico S.A. de CV ${ }^{21}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Software Middle East FZ-LLC ${ }^{22}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Software S.L. ${ }^{23}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Software Servicios de Mexico, S. de R.L. de C.V. ${ }^{24}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Software UK Limited ${ }^{25}$ | 100\% | Yes | Operating <br> Subsidiary |
| Aspect Technology Center (India) Private Limited ${ }^{26}$ | 100\% | Yes | Operating <br> Subsidiary |

[^2]| Aspect <br> Telecommunications Technology, Ltd. ${ }^{27}$ | 100\% | Yes | Operating <br> Subsidiary |
| :---: | :---: | :---: | :---: |
| Qivox Limited ${ }^{28}$ | 100\% | Yes | Operating Subsidiary |
| Voxeo (Beijing) Co. $\text { Limited }^{29}$ | 100\% | Yes | Operating Subsidiary |
| Voxeo Asia Pte. Ltd. ${ }^{30}$ | 100\% | Yes | Operating Subsidiary |
| Voxeo Europe Limited ${ }^{31}$ | 100\% | Yes | Operating Subsidiary |
| Voxeo Germany GmbH ${ }^{32}$ | 100\% | Yes | Operating Subsidiary |
| Voxeo Hong Kong Limited ${ }^{33}$ | 100\% | No | Non-Operating Subsidiary |

This periodic report (the "Periodic Report") contains reports on the value, operations, and profitability of the entities listed above.

The financial statements contained herein include the results of those entities in which the Debtors hold a direct substantial and controlling interest. The Financial Statements are unaudited, limited in scope and do not comply fully with generally accepted accounting principles in the United States of America ("U.S. GAAP"). Investment in subsidiary balances is recorded at cost, which may not be in accordance with U.S. GAAP. Entities in which the Debtors do not hold a substantial or controlling interest are accounted for under the cost method.

The financial statements have been derived from the books and records of the Company, which are maintained in accordance with U.S. GAAP, but the information has not been subject to all the procedures that would typically be applied to financial information presented in accordance with U.S. GAAP, and upon application of such procedures, the Debtors believe that the financial information could be subject to changes and these changes could be material.

[^3]Further, the information furnished in this report does not include all the adjustments that would typically be made in accordance with U.S. GAAP.

The results of operations contained herein are not necessarily indicative of results that are expected from any other period or for the full year and may not necessarily reflect the combined results of operations, financial position and cash flows of the Non-Debtors in the future. The information contained herein is provided to fulfill the requirements of the Bankruptcy Rule 2015.3.

Exhibit A contains a balance sheet, a statement of income (loss), and a statement of cash flows for the period covered by the Periodic Report, along with summarized footnotes.

PLEASE TAKE NOTICE THAT market valuations of the non-debtors have not been included as obtaining such resources would be prohibitively expensive, unduly burdensome, and an inefficient use of estate resources to obtain current market value valuations of the nondebtors; therefore, the net book value of the assets as of December 31, 2015 of these entities is the basis for the valuation.

The financial information included in this form is unaudited, as cited in the comments or footnotes. Although management has made reasonable efforts to ensure that the financial information is accurate and complete based on information that was available to them at the time of preparation, subsequent information or discovery may result in material changes to the information. Nothing contained in this Periodic Report shall constitute a waiver of any rights of the Debtor, including the Debtor's right to amend the information contained herein.

## THIS REPORT MUST BE SIGNED BY A REPRESENTATIVE OF THE TRUSTEE OR DEBTOR IN POSSESSION.

The undersigned, having reviewed the above listing of entities in which the Debtor holds a substantial or controlling interest, and being familiar with the Debtor's financial affairs, verifies under the penalty of perjury that the listing is complete, accurate and truthful to the best of his/her knowledge.

Dated: April 8, 2016
Aspect Software Parent, Inc.

Executive Vice President and Chief Financial Officer

## $\underset{\text { Exhibit A-1 }}{\text { Balance Shee }}$

As of December 31, 201



| (in thousands) | $\begin{gathered} \text { Aspect } \\ \text { Australia } \end{gathered}$ | $\begin{aligned} & \text { Aspect Benelux } \\ & \text { BV } \end{aligned}$ | Aspect Brazil | $\begin{aligned} & \text { Aspect } \\ & \text { Canada } \end{aligned}$ | $\begin{aligned} & \text { Aspect } \\ & \text { Caribbean } \end{aligned}$ | Aspect China Dahlian | $\begin{aligned} & \text { Aspect China } \\ & \text { Shanghai } \end{aligned}$ | $\begin{gathered} \text { Aspect } \\ \text { Colombia } \end{gathered}$ | Aspect <br> France | $\begin{gathered} \text { Aspect } \\ \text { Germany } \end{gathered}$ | $\begin{aligned} & \text { Aspect Hong } \\ & \text { Kong } \end{aligned}$ | Aspect India Contact Center | Aspect India Technology | Aspect Ireland | Aspect Italy | $\begin{gathered} \text { Aspect } \\ \text { Japan } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ordinary Income/Expense |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenue | 4,217 | 1,280 | 6,547 | 696 | 3,774 | - | - | 1,655 | 1,039 | 10,407 | - | - | - | 308 | 1,092 | 763 |
| Intercompany Revenue | - | - | - | - | - | - | - | - | - | - | - | 4,501 | 7,418 | 11,244 | - | - |
| Total Revenues | 4,217 | 1,280 | 6,547 | 696 | 3,774 | - | - | 1,655 | 1,039 | 10,407 | - | 4,501 | 7,418 | 11,552 | 1,092 | 763 |
| Total COGS | 959 | 487 | 3,460 | 802 | 1,297 | 557 | 307 | 988 | 46 | 4,081 | 532 | 2,071 | 1,333 | 4,158 | 378 | 382 |
| Gross Profit | 3,258 | 793 | 3,087 | (106) | 2,477 | (557) | (307) | 667 | 993 | 6,326 | (532) | 2,431 | 6,085 | 7,394 | 713 | 381 |
| Operating Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| G\&A | 317 | 37 | 399 | 131 | 210 | 90 | 281 | 118 | 14 | 159 | 51 | 232 | 1,670 | 1,437 | 23 | 140 |
| R\&D | 61 | - | - | - | - | 767 | - | - | - | , | - | 3 | 3,293 | 2,051 |  | - |
| Sales \& Marketing | 698 | 273 | 2,152 | 720 | 343 | - | 1,324 | 351 | 6 | 3,189 | 443 | 1,585 | 164 | 49 | 395 | 707 |
| Total - Operating Expenses | 1,076 | 310 | 2,551 | 851 | 553 | 857 | 1,605 | 469 | 21 | 3,350 | 494 | 1,820 | 5,127 | 3,536 | 418 | 847 |
| Restructuring | - | - | - | (1) | 175 | - | 64 | - | - | 113 | 60 | - | - | - | 19 | - |
| Amortization of Purchased Intangibles - OPEX | - | - | 173 | - | 241 | - | - | 33 | - | - | - | - | - | - | - | - |
| Total Operating Expenses | 1,076 | 310 | 2,724 | 850 | 968 | 857 | 1,670 | 502 | 21 | 3,463 | 554 | 1,820 | 5,127 | 3,536 | 437 | 847 |
| Net Ordinary Income | 2,182 | 483 | 363 | (956) | 1,509 | $(1,414)$ | $(1,977)$ | 165 | 972 | 2,863 | $(1,086)$ | 610 | 958 | 3,857 | 276 | (466) |
| Other Income and Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other Income | (918) | (160) | (930) | 614 | (896) | 768 | 1,003 | 315 | (578) | (666) | 465 | (2) | (56) | $(1,847)$ | (111) | 248 |
| Other Expense | $(1,003)$ | (280) | 293 | 754 | (658) | 693 | 1,045 | (168) | (482) | $(1,595)$ | 658 | (31) | 24 | $(1,304)$ | (142) | 242 |
| Net Other Income | $(1,921)$ | (439) | (637) | 1,367 | $(1,553)$ | 1,461 | 2,049 | 147 | $(1,059)$ | (2,262) | 1,124 | (32) | (32) | $(3,151)$ | (252) | 490 |
| Income (Loss) Before Taxes | 260 | 43 | (275) | 411 | (44) | 47 | 72 | 312 | (87) | 601 | 38 | 578 | 925 | 706 | 24 | 24 |
| Total - Income Tax Provision (Benefit) | - | 6 | 196 | 5 | 13 | 12 | 62 | 99 | - | 172 | 4 | 209 | 465 | 79 | 92 | 10 |
| Net Income (Loss) | 260 | 37 | (471) | 407 | (57) | 35 | 10 | 213 | (87) | 429 | 34 | 369 | 460 | 627 | (68) | 15 |

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STATEMENT OF OPERATIONS
For the Year Ended December 31, 201

| (in thousands) | Aspect | Aspect Mexico (MXE) | Aspect Mexico (MXO) | Aspect Middle East | $\begin{gathered} \text { Aspect } \\ \text { Singapore } \end{gathered}$ | Aspect Spain | $\begin{gathered} \text { Aspect } \\ \text { Telecom } \\ \text { Technology } \end{gathered}$ | Aspect | Aspect UK Limited | Aspect UK South Africa Branch | $\begin{gathered} \text { Qivox } \\ \text { Limited } \end{gathered}$ | $\begin{gathered} \text { Voxeo Asia } \\ \text { Pte } \end{gathered}$ | Voxeo <br> Europe <br> Limited | $\begin{aligned} & \text { Voxeo } \\ & \text { Germany } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ordinary Income/Expense |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenue | - | - | 10,120 | - | 11,171 | 537 | - | - | 39,077 |  | 9,887 | 455 | 1,665 | 1,868 |
| Intercompany Revenue | - | - | - | - | - | - | - | - | - |  |  |  | 2,851 |  |
| Total Revenues | - | - | 10,120 | - | 11,171 | 537 | - | - | 39,077 | - | 9,887 | 455 | 4,516 | 1,868 |
| Total COGS | - | (44) | 4,213 | - | 4,679 | 410 | - | 39 | 15,815 | 351 | 6,635 | 27 | 2,057 | 427 |
| Gross Profit | - | 44 | 5,907 | - | 6,492 | 127 | - | (39) | 23,262 | (351) | 3,252 | 428 | 2,459 | 1,441 |
| Operating Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| G\&A | 14 | (9) | 380 | 9 | 172 | 29 | - | 30 | 1,270 | 15 | 106 | 17 | (136) | 66 |
| R\&D | - | - | - | - | - | - | - | - | 798 | - | 757 |  | 7 | 1,297 |
| Sales \& Marketing | 184 | (255) | 2,055 | 502 | 3,217 | 469 | - | 234 | 10,032 | 481 | 106 | - | 456 | 230 |
| Total - Operating Expenses | 198 | (264) | 2,436 | 512 | 3,389 | 497 | - | 265 | 12,100 | 497 | 969 | 17 | 328 | 1,594 |
| Restructuring | - | - | - | - | 26 | - | - | 12 | - | - | - | - | - | - |
| Amortization of Purchased Intangibles - OPEX | - | - | 318 | - | - | - | - | - | - | - | - | - | - |  |
| Total Operating Expenses | 198 | (264) | 2,753 | 512 | 3,414 | 497 | - | 277 | 12,100 | 497 | 969 | 17 | 328 | 1,594 |
| Net Ordinary Income | (198) | 308 | 3,153 | (512) | 3,078 | (371) | - | (316) | 11,162 | (847) | 2,283 | 411 | 2,131 | (153) |
| Other Income and Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other Income | 120 | (17) | $(1,595)$ | 249 | $(1,505)$ | 257 | 6,867 | 155 | (5,881) | 422 | (153) | (0) | 203 | 0 |
| Other Expense | 85 | (15) | (925) | 288 | (1,022) | 123 | 3,234 | 172 | (4,558) | 473 | (4) | - | (375) | 457 |
| Net Other Income | 205 | (32) | $(2,520)$ | 537 | $(2,527)$ | 380 | 10,101 | 327 | $(10,438)$ | 896 | (157) | (0) | (172) | 458 |
| Income (Loss) Before Taxes | 7 | 276 | 633 | 26 | 551 | 9 | 10,101 | 11 | 724 | 48 | 2,126 | 411 | 1,960 | 305 |
| Total - Income Tax Provision (Benefit) | 6 | 38 | 426 | - | 297 | (31) | - | 1 | 400 | 9 | 261 | 14 | - | 1 |
| Net Income (Loss) | 1 | 238 | 207 | 26 | 253 | 40 | 10,101 | 10 | 323 | 39 | 1,865 | 397 | 1,960 | 304 |

Case 16-10597-MFW Doc $169_{\text {min } s .3}$ Filed 04/08/16 Page 11 of 12 $\underset{\substack{\text { STATEMENTOF CASH FLOWS } \\ \text { For the Year Ended December } 31,2015}}{ }$

| (in thousands) | Aspect Australia | $\begin{aligned} & \text { Aspect Benelux } \\ & \text { BV } \end{aligned}$ | Aspect Brazil | Aspect Canada | $\begin{gathered} \text { Aspect } \\ \text { Caribean } \end{gathered}$ |  <br> Shanghai | $\begin{array}{c}\text { Aspect } \\ \text { Colombia }\end{array}$ | Aspect France | peet Gerr | Aspect Hong Kong | Aspect India Contact Center | Aspect India Technology | Aspect Ireland | Aspect taly | Aspect Japan |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash flows from operating activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Reconciliation of net income to net cash and cash equivalents provided by operating activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Depreciation | - | - | 13 | - | 6 | 7 | 1 | - | 18 | 1 | 102 | 672 | 115 | - | 1 |
| Amorization expense for acquired intangible assets | - | - | 174 | - | 241 | - | ${ }_{3} 3$ | - |  |  |  |  |  |  |  |
| Non-cast interest expense Noncash compenstion expense | : | : | : | $:$ | : | : | ${ }^{(0)}$ | : |  | : | : |  |  |  |  |
| Increase to (reduction of accounts receivable alowances | 158 | (1) | 70 | 1 | 101 | - | 8 | - | (49) | - | - |  | 8 | 83 | 6 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Intercompany | (439) | 749 | (278) | (582) | (185) | (46) | (89) |  | 2,863 | 50 | (348) | (427) | ${ }^{(1,759)}$ | (84) | (429) |
| Other curren a assects and other assets Account payable | $\stackrel{(8)}{4}$ | ${ }_{(6)}^{(5)}$ | ${ }_{(074)}^{(157)}$ | ${ }_{(208)}^{(48)}$ | ${ }_{(11)}^{(21)}$ | ${ }^{(13)}$ | ${ }_{8}^{(2)}$ | ${ }_{\text {(1) }}^{(0)}$ | ${ }_{(32)}^{(62)}$ | $\stackrel{(9)}{2}$ | (19) | ${ }_{(30)}^{0}$ | $\underset{\substack{268 \\(104)}}{(2)}$ | ${ }_{(5)}^{(0)}$ | ${ }_{1}^{41}$ |
| Accrued liabilities and other liabilites |  |  |  |  |  | (7) |  |  |  | (31) | 101 | 55 |  |  | (82) |
| Deferred revenues | 223 | 138 | (495) | (203) | 154 |  | (26) | 66 | 466 |  |  |  | 4 | 13 | (109) |
| Net cash and cash equivalenss provided by operating activities | 256 | 632 | $(2,076)$ | (603) | (156) | (13) | 107 | (31) | ${ }^{1,035}$ | 46 | 235 | 803 | (778) | (193) | (193) |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Purchases of property and equipment | . | . | (102) | . | (12) | (5) | . | . | (9) | (4) | (138) | (808) | - |  | (2) |
| Net cash and cash equivalens sed in investing activitics | - | - | (102) | - | (12) | (5) | - | - | (9) | ${ }^{4}$ | (138) | (808) | - | - | (2) |
| Cash flows from financing activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Repayment of borrowings under debt facilities Borrowings | : | : | : | : | : | : | - | - | . | - | - | . | - | - |  |
| Net cash and cash equivalenss used in financing activities | $\cdot$ | $\cdot$ | $\cdot$ | - | - | - | - | - | $\cdot$ | - | - | - | - | $\cdot$ |  |
| Effect of exchange rate changes on cash | (176) | ${ }^{(534)}$ | 1,520 | 336 | (0) | (130) | (88) | 130 | (1,145) | 0 | (84) | (125) | 237 | (6) | (1) |
| Net increase (decrease) in cash and cash equivalents |  | ${ }^{97}$ | ${ }^{(657)}$ | ${ }^{(266)}$ | (169) | ${ }^{(148)}$ | 18 | 99 | (119) | ${ }^{43}$ | ${ }^{13}$ | ${ }^{(129)}$ | ${ }^{\text {(541) }}$ | (199) | (196) |
| Begining of period | 250 | 113 | 1.211 | 467 | 324 | 413 | 552 | 7 | 1,216 | 50 | 116 | 227 | 911 | 225 | 224 |
| End of priod |  | 211 | 553 | 201 | 156 | 265 | 571 | 106 | 1.098 | 93 | 128 | 97 | 370 | 26 | 28 |

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For the Year Ended December 31,2015

| (in thousands) | Aspect Korea | Aspect Mexico (MXE) | Aspect Mexico (MXO) | Aspect Middle East | Appect Singapore | Aspect Spain | Aspect Telecom Technology | Aspect Thailand | Aspect UK Limited | $\begin{gathered} \text { Aspect UK } \\ \text { South Africa } \\ \text { Branch } \end{gathered}$ | Qivox Limited | Voxeo Asia Pte | Voxeo Europe <br> Limited | Voxeo Germany |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash hows from operating activites: Net income | 1 | 238 | 207 | 26 | 253 | 40 | 10,101 | 10 | 324 | 39 | 1,865 | 397 | 1,960 | 304 |
| Reconciliaion of net income to net cash and cash equivalents provided by operating acivities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  | 31 |  | 158 |  |  |  | 156 | 1 |  |  | 453 | 11 |
| Amotrization expense for acquircd intangibl assests | : | : | 318 | : | 158 | : | : | : | 156 | I | - | : | 43 | 1 |
| Non-cash interst expense |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-cash compensation expense | - | - |  |  | , |  |  | 0 |  |  |  |  |  |  |
| Increase to (reduction of accounts receivable alowances |  | - | ${ }^{36}$ |  | 1 | (10) |  |  | 132 |  | 38 |  | (151) | (72) |
| Deferred income taxes |  | . | (150) |  |  |  |  |  | 88 |  |  |  |  |  |
| Changes in operaing assets and liabilites, net of acquisitions |  |  |  |  |  | (134) |  |  |  |  |  | 178 | (241) | 13 |
| Accounts reeevable | 81 | (321) | $\stackrel{(1,615)}{832}$ | (1) | (557) | ${ }_{306}^{(134)}$ | (10,10) | (10) | ${ }_{(1,533)}^{761}$ | (54) | ${ }_{\text {(2,201) }}^{1,61}$ | ${ }_{\text {(524) }}^{178}$ | 2,000) | (235) |
| Other curren assets and other assets | ${ }^{(3)}$ | (51) | 65 | (1) | (17) | (17) | 0 |  |  | (94) | ${ }^{70}$ | ${ }^{(0)}$ | (42) | 3 |
| Accouns payable Accued libilites and other liabilities | 1 | ${ }^{2}$ | (69) | ${ }^{1}$ | 29 | (25) | $\because$ | ${ }_{21}$ | (35) | ${ }_{51}$ | (21) |  | ${ }_{(188)}^{(182)}$ |  |
| Accrued liabilities and other liabilities Defered revenues | (41) | (16) | (1,065) | (25) | (340) $\begin{aligned} & \text { (11) } \\ & 211\end{aligned}$ | 23 <br> $(73)$ | : |  | 2,325 2.561 | 51 | 61 (1) | (51) | $\begin{array}{r}\text { (278) } \\ \hline 23\end{array}$ | ${ }_{(8)}^{(395)} \begin{gathered}\text { (82) }\end{gathered}$ |
| Net cash and cash equivalenss provided by operating activities | 39 | (148) | (97) | (1) | (513) | 109 | 0 | ${ }^{23}$ | 4,851 | (47) | 1,571 | ${ }^{(0)}$ | ${ }^{4644)}$ | (474) |
| Cash flows from investing activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cast paid for acyuisitions, net of cash acuired Purchases of property and equipment | $:$ | : | : | : | (38) | . | . | : | (8) | 1 | (14) | : | (354) | (38) |
| Net cash and cash equivalens used in investing activities | - | - | - |  | ${ }^{(38)}$ | - | - | - | ${ }^{(8)}$ | 1 | ${ }^{(14)}$ | - | ${ }^{(354)}$ | 38) |
| Cash fows from financing activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Repayment of borrowings under debt facilities Borrowings | : | : | - |  | - | - |  | - | . | . | - |  | . |  |
| Net cash and cash equivalenss used in financing activities | - | - | - |  | - | - | - | - | - | - | - | - | - |  |
| Effect of exchange rate changes on cash | (12) | 136 | (49) | 0 | (82) | (7) | 0 | (13) | 150 | (24) | (101) | 0 | 1.187 | 426 |
| Netinerease (decrease) in cass and cash equivalents Cash and cashe euivialenss | 27 | (12) | ${ }^{(1,027)}$ | ${ }^{(0)}$ | ${ }^{(633)}$ | ${ }^{102}$ | 0 | 9 | 4,994 | (70) | ${ }^{1,456}$ | ${ }^{(0)}$ | 369 | ${ }^{(86)}$ |
| Begiming of period | 35 | ${ }^{35}$ | 1.812 | 14 | 1.533 | 151 | 28 | 6 | 4.306 | 88 | 131 | 0 | 136 | 219 |
| End of period | 62 | 23 | 786 | 14 | 897 | 252 | 28 | 16 | 9,300 | 18 | 1.587 | (0) | 505 | $\underline{133}$ |


[^0]:    ${ }^{1}$ The Debtors in these chapter 11 cases, along with the last four digits of each Debtor's federal tax identification number, include: Aspect Software Parent, Inc. (3231); Aspect Software, Inc. (4368); VoiceObjects Holdings Inc. (0138); Voxeo Plaza Ten, LLC (7028); and Davox International Holdings, LLC (1081). The location of parent Debtor Aspect Software Parent, Inc.'s corporate headquarters and the Debtors' service address is: 2325 E. Camelback Road, Suite 700, Phoenix, Arizona, 85016.

    2 Referred to as Aspect Hong Kong in the attached Exhibits.
    ${ }^{3}$ Referred to as Aspect India Contact Center in the attached Exhibits.
    4 Referred to as Aspect Singapore in the attached Exhibits.

[^1]:    5 Referred to as Aspect Australia in the attached Exhibits.
    6 Aspect Software (BVI) Holdings, Ltd. is a holding company.
    7 Referred to as Aspect China Dalian in the attached Exhibits.
    8 Referred to as Aspect China Shanghai in the attached Exhibits.
    9 Referred to as Aspect Thailand in the attached Exhibits.
    10 Referred to as Aspect Benelux BV in the attached Exhibits.
    11 Referred to as Aspect Canada in the attached Exhibits.
    12 Referred to as Aspect Caribbean in the attached Exhibits.
    13 Referred to as Aspect Colombia in the attached Exhibits.
    14 Referred to as Aspect Brazil in the attached Exhibits.
    15 Referred to as Aspect France in the attached Exhibits.

[^2]:    16 Referred to as Aspect Germany in the attached Exhibits
    17 Referred to as Aspect Ireland in the attached Exhibits

    18 Referred to as Aspect Italy in the attached Exhibits
    19 Referred to as Aspect Japan in the attached Exhibits.
    20 Referred to as Aspect Korea in the attached Exhibits.
    21 Referred to as Aspect Mexico (MXE) in the attached Exhibits.

    22 Referred to as Aspect Middle East in the attached Exhibits.
    23 Referred to as Aspect Spain in the attached Exhibits.
    24 Referred to as Aspect Mexico (MXO) in the attached Exhibits.
    25 Referred to as Aspect UK Limited in the attached Exhibits.
    26 Referred to as Aspect India Technology in the attached Exhibits.

[^3]:    ${ }^{27}$ Referred to as Aspect Telecom Technology in the attached Exhibits.
    28 Referred to as Qivox Limited in the attached Exhibits.
    29 Voxeo (Beijing) Co. Limited is a Non-Operating Subsidiary.
    ${ }^{30}$ Referred to as Voxeo Asia Pte. in the attached Exhibits.
    ${ }^{31}$ Referred to as Voxeo Europe Limited in the attached Exhibits.
    32 Referred to as Voxeo Germany in the attached Exhibits.
    ${ }^{33}$ Voxeo Hong Kong Limited is a Non-Operating Subsidiary.

